



Genins India TPA Ltd.

Third Party Administrator in Health Insurance

An ISO 9001:2008 Certified Company

Corp. Office : D-34, Ground Floor, Sector-2,
Noida-201301, U.P.

Tel. : 0120-4144100 | Fax : 0120-4144170 & 71

E-mail : gil@geninsindia.com, crm@geninsindia.com

SPEED POST

May 30, 2016.

Mrs. Yegnapriya Bharath,
Joint Director – (Health),
Insurance Regulatory and Development Authority,
Parisrama Bhawan,
5-9-58/B, 3rd Floor, Basheer Bagh,
Hyderabad 500 004

Dear Madam,


Re: Annual Return FY2015-16

As prescribed in the Insurance Regulatory and Development Authority of India (Third Party Administrators - Health Services) Regulations, 2016, we are enclosing our Annual Report for FY2015-16, comprising the following documents:

1. Annual Report by Third Party Administrator - FORM TPA - 8
2. Annual Certificate in the matter of Working Capital – FORM TPA – 6C
3. Declaration and Undertaking by TPA Company – FORM TPA – 6D
4. Service Level Agreement Details – FORM TPA – 6E
5. Directors' Report along with FORM NO. MGT 9
6. Auditors' Report by the Statutory Auditors
7. Audited Balance Sheet and Profit & Loss Account for FY2015-16

Thanking you.

Yours faithfully,


Rajeev Bhatnagar
Vice President



Annual Report by Third Party Administrator

FORM TPA - 8

1 PARTICULARS OF THE TPA:		
1.1	Name of the TPA :	Genins India TPA Ltd.
1.2 (A)	Address - Registered Office:	C-587, Defence Colony,
		New Delhi, Delhi
		Pin code: 110024 Landline No: 0120-4144100
		E-mail: gil@geninsindia.com Fax No: 0120-4144171

1.3	Financial year	2015-16
1.4	Board of directors as on 31.03.2016(end of concerned FY) and changes in the board since the date of statement of the preceding year.	

Sr. No.	Name of Director and DIN No.	Age	Address with telephone no., Mobile no., e-mail	Details of Directorship in other Companies	Particulars of Change in Board (Cession / Appointment)	Date of Change in Board
1	M.P Gupta (00347850)	68	C 2/34, Keshav Puram, Delhi - 110035 Mobile no.: 9810122075 Email: mpgupta@geninsindia.com	Bhiwadi Plastics Private Limited ; Shree Gajraj Finlease Pvt Ltd.	NA	NA
2	Rajbir Singh Makhni (01161473)	58	C-426, Defence Colony, New Delhi- 110024 Mobile no.: 9811046217 Email: rajbirsingh@geninsindia.com	Lords Chloro Alkali Limited; Makhni And Tyagi Private Ltd; Abhisar Estates Private Limited; Rajgarhia Associates Limited; Rush Chemicals Private Limited; Diwakar Commercials Pvt Ltd; Indra Dhan Agro Products Limited; Gpk Marketing Private Limited; Makhni Consultants Private Limited	NA	NA
3	Vinod Gupta (01822520)	56	827 Kucha Pati Ram, Bazar Sita Ram, Hauzkazi Delhi- 110006 Mobile no.: 9810053982 Email: vinodgupta@geninsindia.com	Signior Management Consultants Private Limited; VG Learning Destination Private Limited; VG Learning Destination (India) Private Limited; Afsar Bitiya Private Limited; Mera Carvan Private Limited	Cession	23.03.2016
4	Dr. Rita Gupta (06964520) Medical Director	61	F14/2A Model Town Delhi-10009 Mobile no.:	NIL	NA	NA

			9899946913 Email : directormed@genins india.com			
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1.5 Details of Chief Executive Officer (CEO)

Sr. No.	Name of CEO	Age	Address with telephone no., Mobile no., e-mail	Qualifications	Details of Directorship in other Companies	Date of joining with TPA Company as a CEO
1	NIL	NIL	NIL	NIL	NIL	NIL

1.6 Details of Chief Administrative Officer (CAO)

Sr. No	Name of CAO	Age	Address with telephone no., Mobile no., e-mail	Qualifications	Details of Directors hip in other Companies	Date of joining with TPA Company as a CAO
1	Subhash Chander Khanna	67	A4c/197-A, Janakpuri, Delhi-110058 Mobile No.:9899946913 Email:Sckhanna@Genins india.Com	B.Sc., Ma (Public Administration), F.I.I.I.(Fellowship Of Insurance Institute Of India)	NIL	01/08/2014

1.7 Details of Chief Medical Officer (CMO)

Sr. No.	Name of CMO	Age	Address with telephone no., Mobile no., e-mail	Qualifications	Details of Directorship in other Companies	Date of joining with TPA Company
1	Dr. Shriya Pandit		D-72, Sector-36, Noida-201301 Mobile no. +91 8376901507 Email: doctor@geninsindia.com	MBBS, PG Certificate Course in Health Insurance.	NIL	01/11/2007

1.8 Name and Address of Auditors:

Particulars	Name of Auditor	Address	Date of appointment	Telephone No.	E-mail
Internal Auditor	Lalit Kumar & Co.	F-102, Ashish Complex, Mayur Vihar, Phase- I, Delhi-110091	26/12/2014	1122790381	calalitkumar@yahoo.com
Statutory Auditor	M/s B. K. Shroff & Company	3/7-B, Asaf Ali Road, 1st Floor, Flat No. 4, New Delhi - 110002	06/10/2014	1123271407	bkshroffdelhi@yahoo.com

1.9 Enumeration of TPA services provided :

	1. Hospitalization Service 2. Call Centre & SMS Service 3. Enrollment and issuance of ID Cards Service 4. Customer Relations and Contact Management Service 5. Investigation Service 6. Claims Processing Service 7. Management Information System (MIS) Service 8. Legal Assistance and Others to insurance company 9. Any other medical and related/ancillary services agreed between the parties as permitted by IRDAI 10. Pre-Insurance Medical Examination of Life Insurance Policies.	
1.10	Enumeration of standing arrangements with hospitals and with doctors : Number of agreements with Network Providers: 4023 as on 31.03.2016 Number of agreements with Doctors: 25 (Employed)	

1.11	Summary of TPA Business:		
	a.	No. of insurers with whom agreements entered with.	7
	b.	Lives covered under Health Policies (to be reported as per provisions of Reg. 14 of TPA Regulations and Circular in the matter issued by the Authority)	1759926
	c.	Policies Served (to be reported as per provisions of Reg. 14 of TPA Regulations and Circular in the matter issued by the Authority)	203181
	d.	Number of Hospitals tied up by the TPA (beginning of concerned FY)	3842
	e.	Hospitals tied up during (for the concerned FY)	225
	f.	Total Hospitals terminated or removed during (concerned FY)	44
	g.	Total Hospitals tied up as on 31.03.2016 (end of concerned FY)	4023

1.12 Summary of TPA services:

Sr. No.	Particulars of Services	No. of Policies Served	No. of lives Served	Amount of Premium Served wherever available. (INR in Lakh)
1	Individual / Retail Health Insurance Policies	202906	495228	16868.24
2	Group Health Insurance Policies (other than RSBY or other similar policies issued by insurers)	268	355927	3791.95
3	Policies issued under RSBY or other similar policies issued by insurers	7 (Extension Policy)	849557	399.16
4	Pre-Insurance Medical Examination	59214	59214	-
5	Foreign Travel Policies issued by Indian insurer	-	-	-
6	Foreign Travel Policies issued by Foreign insurer	-	-	-
7	Non-insurance healthcare schemes sponsored by Central / State Government.	-	-	-

Schedule - 1, FORM TPA - 8-RA

Revenue Account for the year ending 31st March 2016

Expenses	Amount (Rs.)	Income	Amount (Rs.)
I. Directors' remuneration	-	I. Income	
II. Staff expenses		(a) Income from insurers (Indian & foreign)	157326980
(a) salaries, provident fund	51336914	(b) From others (please specify)	
(b) other benefits	2128941	Interest on FDRS: Liability no longer required:	902579 74540
III. Office expenses		(c) Investment income	-
(a) Rent, rates and taxes	8466791	(d) Profit on sale of investments or assets	-
(b) Electricity, water	2587641		
(c) House-keeping and Cleaning	-		
(d) Others	-		
(e) Travel	5007353		
(f) Entertainment	-		
(g) Lease rent of equipments	-		
(h) Post, telecommunication and similar expenses	5460425		
(i) Audit fees	100000		
(j) Legal Expenses	172000		
(k) Repairs and maintenance	3136122		
(l) Depreciation	1027353		
(m) Motor Vehicle Expenses	221718		
(n) Other expenses (Please specify)	19612783		
(o) Loss on sale of investments or assets	-		
(p) Profit/Loss for the year	6213049		
IV. Operating Expenses	52833009		

Schedule - 2, FORM TPA - 8-PL

Profit and Loss Appropriation Account for the year ending 31st March 2016

Particulars	Amount (Rs.)	Particulars	Amount (Rs.)
Loss Brought Forward	-	Profit Brought Forward	6332248
Loss for the year	-	Profit for the year	6213049
Dividend for the year	-	Transfer from reserves	-
Tax on Dividend	-	Loss Carried forward	-
Transfer of Reserves	-	Deferred tax credit	342608
Other allocations from profit	-		
Provision for taxation	2500000		
Differed tax liability	-		
Taxation of earlier year	-		
Profit carried forward	10387904		

Schedule – 3, FORM TPA – 8-BS

Balance Sheet as at 31st March 2016

Liabilities	Amount (Rs.)	Assets	Amount (Rs.)
Authorized Capital	20000000	Building / Properties Cost	4244032
Issued Capital	19971100	Less Depreciation	-
Paid up Capital	19971100		4244032
Reserves & Surplus	110687904	Furniture & Fixtures	4534541
Amounts Due to	-	Less Depreciation	3557215
a) Insurers	-		977326
b) Hospitals	-	Air Conditioners	-
c) Doctors	-	Less Depreciation	-
d) Others	-		-
		Electrical Installation	-
Secured Loan	-	Less Depreciation	-
			-
		Office Equipments	30654339
Unsecured Loan	-	Less Depreciation	28143857
			2510482
		Computer Software	-
Deferred Tax Liability	-	Less Depreciation	-
			-
Bank Overdraft	21802824	Motor Vehicles	1723414
		Less Depreciation	226808
Current Liability			1496606
Sundry Creditors	26785620	Investments	-
Provisions	4589940	Government Securities (Market Value)	-
Others	19228704	Loan & Debenture (Market Value)	-
		Other Investments (Market Value)	-
		Receivables	
		From Insurers	95548859
		Others	82949442
		Cash & Bank Balances	15339345
TOTAL	203066092	TOTAL	203066092

Schedule - 4

Schedule of the income received towards various activities during the FY 2015-16

Sr No	Description	Income / Remuneration received during the FY 2015-16 (Amt. INR in Lakhs)
1	Towards Health Services of the Individual policies issued by Indian Insurers	921.36
2	Towards Health Services of the Group Insurance policies issued by Indian Insurers	200.70
3	Pre-insurance medical examination	451.21
4	Towards Health Services in the foreign jurisdiction in respect of the policies issued by Indian Insurers	-
5	Towards Non Insurance Services rendered	-
6	Towards Servicing of policies issued by foreign Insurers	-
7	Other income a. Interest on FDRS b. Liability no longer required	9.03 0.75
	TOTAL	1583.04

Schedule - 5

Schedule of apportionment of Expenses to various activities during the FY 2015-16

Sl No	Description	Expenses incurred during the FY (Amt. INR in Lakhs)
1	Health Services of the policies issued by Indian Insurers	1197.58
2	Health Services in the foreign jurisdiction in respect of the policies issued by Indian Insurers	-
3	Non Insurance Services rendered	-
4	Servicing of policies issued by foreign Insurers	-
5	Other Expenses Incurred (Pre-insurance medical examination)	323.33

Schedule - 6

1. Data of claims received during the Financial year 2015-16

Benefit Based Policies		Cashless Claims		Reimbursement Claims		Total	
Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	No of claims	Amount of claims
0	0	32136	1112121729	38840	1279003587	70976	2391125316

2. Data of Settled Claims in respect of Individual Policies;

Description (to be reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement Claims		Total	
	Numbe r of Claims	Amount of Claims	Numbe r of Claims	Amount of Claims	Numbe r of Claims	Amount of Claims	No of claims	Amount of claims
within 1 months from date of receipt of claim	0	0	17685	599738307	21625	742226479	39310	1341964786
Between 1 - 3 Months	0	0	733	17376368	1563	71708913	2296	89085281
Between 3 to 6 Months	0	0	41	1993117	65	3396968	106	5390085
More than 6 months	0	0	13	1132427	11	310408	24	1442835

3. Data of settled Claims in respect of Group Policies;

Description (to be reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement Claims		Total	
	Numbe r of Claims	Amount of Claims	Numbe r of Claims	Amount of Claims	Numbe r of Claims	Amount of Claims	No of claims	Amount of claims
within 1 months from date of receipt of claim	0	0	10573	331157797	12708	327530553	23281	658688350
Between 1 - 3 Months	0	0	189	7471520	244	7953560	433	15425080
Between 3 to 6 Months	0	0	39	1805796	19	462856	58	2268652
More than 6 months	0	0	13	491485	7	133106	20	624591

4. Data of settled Claims in respect of Total (Individual Policies + Group Policies);

Description (to be reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement Claims		Total	
	Numbe r of Claims	Amount of Claims	Numbe r of Claims	Amount of Claims	Numbe r of Claims	Amount of Claims	No of claims	Amount of claims
within 1 months from date of receipt of claim	0	0	28258	930896104	34333	1069757032	62591	2000653136
Between 1 - 3 Months	0	0	922	24847888	1807	79662473	2729	104510361
Between 3 to 6 Months	0	0	80	3798913	84	3859824	164	7658737
More than 6 months	0	0	26	1623912	18	443514	44	2067426

5. Data of Claims in respect of Individual Policies recommended for repudiation

Description (to be reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement Claims		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	No. of claims	Amount of claims
within 1 months from date of receipt of claim	0	0	1864	94924839	1908	79884592	3772	174809431
Between 1 - 3 Months	0	0	287	14219413	466	20912908	753	35132321
Between 3 to 6 Months	0	0	76	2266210	177	10304826	253	12571036
More than 6 months	0	0	69	3889296	99	4600326	168	8489622

6. Data of Claims in respect of Group Policies recommended for repudiation

Description (to be reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement Claims		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	No. of claims	Amount of claims
within 1 months from date of receipt of claim	0	0	448	16609672	545	12626481	993	29236153
Between 1 - 3 Months	0	0	90	4269757	149	3820443	239	8090200
Between 3 to 6 Months	0	0	31	1168141	40	883340	71	2051481
More than 6 months	0	0	21	677655	18	423864	39	1101519

7. Data of Claims in respect of Total Policies (Individual + Group Policies) recommended for repudiation;

Description (to be reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement Claims		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	No. of claims	Amount of claims
within 1 months from date of receipt of claim	0	0	2312	111534511	2453	92511073	4765	204045584
Between 1 - 3 Months	0	0	377	18489170	615	24733351	992	43222521
Between 3 to 6 Months	0	0	107	3434351	217	11188166	324	14622517
More than 6 months	0	0	90	4566951	117	5024190	207	9591141

(Note: In respect of data on Repudiations, amount of claim made by the policyholder to be mentioned as the amount of claim repudiated)

8. Data of Claims Outstanding in respect of Individual Policies;

Description (to be reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement Claims		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	No. of claims	Amount of claims
within 1 months from date of receipt of claim	0	0	1735	72115074	1834	76055203	3569	148170277
Between 1 - 3 Months	0	0	506	19622385	462	19905790	968	39528175
Between 3 to 6 Months	0	0	144	5955332	30	1695790	174	7651122
More than 6 months	0	0	57	2775686	18	830965	75	3606651

9. Data of Claims Outstanding in respect of Group Insurance Policies;

Description (to be reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement Claims		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	No. of claims	Amount of claims
within 1 months from date of receipt of claim	0	0	949	37728395	457	16095987	1406	53824382
Between 1 - 3 Months	0	0	209	7210669	121	4867424	330	12078093
Between 3 to 6 Months	0	0	33	1398706	25	1066373	58	2465079
More than 6 months	0	0	53	1787902	39	1309764	92	3097666

10. Data of Claims Outstanding in respect of Total Policies (Individual + Group Policies)

Description (to be reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement Claims		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	No. of claims	Amount of claims
within 1 months from date of receipt of claim	0	0	2684	109843469	2291	92151190	4975	201994659
Between 1 - 3 Months	0	0	715	26833054	583	24773214	1298	51606268
Between 3 to 6 Months	0	0	177	7354038	55	2762163	232	10116201
More than 6 months	0	0	110	4563588	57	2140729	167	6704317

(Note: In respect of data on Claims Outstanding, amount of claim made by the policyholder to be mentioned as the amount of claim Outstanding)

Schedule - 7

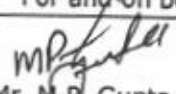

1. Directors Report; to be attached separately.: Attached

(Note: Inter alia, (i) to disclose the shareholding structure as at the end of financial year, (ii) Discuss Corporate Governance norms put-in place)

2. Auditors Report including audited financial and all notes, schedules to audited financials; to be attached separately.: Attached

Undertaking from Registered TPA Company.

It is hereby declared that the particulars furnished with respect Annual Report of our TPA Company in Form TPA - 8 and Schedule 1 to 7 there under towards various activities of the TPA Company during the FY 2015-16 were examined, and are true and correct. It is also declared that the TPA Company did not receive any other income or remuneration from any other sources other than the one that is declared in the above Schedule.

Date: 27/05/2016	For and on behalf of Genins India TPA Ltd.	
Place: Noida	 Mr. M.D. Gupta (Name of Director)	 Mr. Rajib Singh Makhni (Name of Director)

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Certificate from the Statutory Auditors of the TPA Company

Certified that the above information about financials furnished in annual report and Schedules 1 to 5 therein by Genins India TPA Ltd is as extracted from the transactions of Genins India TPA Ltd for the Financial Year 2015-16.

Date: 27/05/2016	For and on behalf of M/s B. K. Shroff & Company
Place: New Delhi	Name & Signature of Practicing Chartered Accountant (Affix seal in case it is a firm / associate)



11

For B. K. SHROFF & CO.
Chartered Accountants

Kavita NaniS

Partner

AND: 90378



LALIT KUMAR & CO.
Chartered Accountants

F-102, Ashish Complex
Mayur Vihar, Phase-I
Delhi - 110091
Tel.: 22790381

Annual Certificate in the matter of Working Capital of Genins India TPA Limited.

Form TPA - 6C

1	PARTICULARS OF THE TPA COMPANY:		
1.1	Name of the TPA :	Genins India TPA Ltd.	
1.2	Address - Registered Office:	C-587, DEFENCE COLONY,	
		NEW DELHI, DELHI	
		Pin code: 110024 Landline No: 0120-4144100	
		E-mail: gil@geninsindia.com Fax No: 0120-4144171	
1.3	Financial Year	2015-16	
1.4	Methodology adopted for calculation of Working Capital (Refer provisions of Reg. 6 of IRDAI (TPA - Health Services) Regulations, 2016).		

2	Computation of Working Capital for the Financial year 2015-2016		
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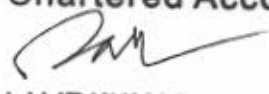
Sr. No	Description	Amount in Rs.
1	Granular Details of the components of Assets considered	189694909
2	Granular Details of the components of Liabilities considered	70547731
	Working Capital	119147178

Certified that the above particulars of the working capital of Genins India TPA Limited are correct and the above details are extracted from financial statements of the TPA Company for the financial year 2015-2016.

Date: 27/05/2016	For and on behalf of (Name of Auditors)
Place: Delhi	Name & Signature of Practicing Chartered Accountant



For LALIT KUMAR & CO.
Chartered Accountants


LALIT KUMAR
Prop. (M. No. 81071)

As per Regulations 19 (11) of IRDAI (TPA - Health Services) Regulations, 2016

Declaration and Undertaking by TPA Company.

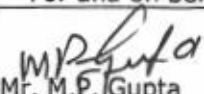
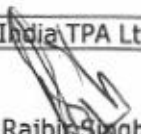
Form TPA - 6D

Instructions for Submission of required Declaration and Undertaking:

1. Periodicity of submission of this Declaration and Undertaking is annual.
2. This declaration and undertaking shall be signed by any two directors of a TPA Company.
3. This declaration and undertaking is to be submitted to the Authority along with Annual Report of the TPA Company.

1	PARTICULARS OF THE TPA COMPANY:		
1.1	Name of the TPA :	Genins India TPA Ltd.	
		C-587, Defence Colony,	
1.2	Address - Registered Office:	New Delhi, Delhi	
		Pin code: 110024 Landline No: 0120-4144100	
		E-mail: gil@geninsindia.com Fax No: 0120-4144171	
1.3	Financial Year	2015-16	

2	We Mr. M.P. Gupta and Rajbir Singh Makhni the directors of Genins India TPA Ltd hereby declare and undertake that;		
	a)	CEO or CAO possesses the requisite qualifications but has not received practical training as specified by Insurance Regulatory and Development Authority of India (Training yet to be scheduled by IRDAI). The CEO, CAO of the company is / are also fit and proper as per Regulation 11 of the TPA Regulations. Such a CEO or CAO are engaged in day to day administration of the activities of the TPA and also in ensuring compliance of regulatory requirements.	
	b)	The TPA Company is not engaged in any other business apart from Health Services by TPAs, as defined in the TPA regulations.	
	c)	A Director with required medical qualification and an appointed Chief Medical Officer have valid registration with the Medical Council of India or Medical Council of the state.	
	d)	None of the director(s), promoter(s), shareholder(s), and Key managerial personnel of our company is or are, directly or indirectly engaged in any other insurance or insurance related activity(s). (Note: Where it is to be determined whether officials referred herein are involved in any other insurance or insurance related activities or not, TPA Company shall furnish the detailed information separately along with the form)	
	e)	The Company did not violate the code of conduct or not committed any breach of the provisions of the applicable Acts, Regulations and / or circulars issued by the Authority from time to time.	

Date: 27/05/2016	For and on behalf of Genins India TPA Ltd.	
Place: Noida	 Mr. M.P. Gupta (Name of Director)	 Mr. Rajbir Singh Makhni (Name of Director)

Annexure - 20

As per Regulations 20 (4) of IRDAI (TPA - Health Services) Regulations, 2016

Service Level Agreement Details
(Annual Form to be furnished along with the Annual Report)

FORM TPA - 6E

1	PARTICULARS OF THE TPA:	
1.1	Name of the TPA :	Genins India TPA Ltd.
1.2	(A) Address - Registered Office:	C-587, Defence Colony, New Delhi, Delhi
1.3	Financial year	Pin code: 110024 Landline No: 0120-4144100
1.4		E-mail: gil@geninsindia.com Fax No: 0120-4144171
1.5	2015-16	
Details of Service level Agreements (SLAs);		

S No	Cumulative SLAs till beginning of the Year					SLAs entered in the Year					Total SLAs at the end of the year				
	1					2					3				
	Fresh	Renewal	Modification	Termination	Total	Fresh	Renewal	Modification	Termination	Total	Fresh	Renewal	Modification	Termination	Total
1.	0	5	0	0	5	2	0	0	0	2	2	5	0	0	7

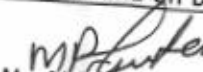
1.6	a	Details of Service level Agreements (SLAs);	SLA details for complete financial year to be provided. (for the period / up to the period)
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S No.	Name of the Insurer	Type of Services to be rendered (Retail Policy / Group Policy / RSBY / PIMS / Others - Please specify)	Type of SLA (Fresh / Renewal / Modification)	Date of Purchase of stamp viz Non Judicial Stamp Paper / e-stamp / Special Adhesive / franking / any other mode	Date of Agreement dd/mm/yyyy	Validity of Agreement	
						From (dd/mm/yyyy)	To (dd/mm/yyyy)
1	National Insurance Co. Ltd.	Retail Policy & Group Policy	Renewal	24/02/2014	15/06/2014	15/06/2014	14/06/2016
2	United India Insurance Co Ltd	Retail Policy & Group Policy	Renewal	30/09/2013	30/09/2013	01/10/2013	30/09/2016
3	Oriental Insurance Co. Ltd.	Group Policy	Fresh	06/04/2015	07/04/2015	07/04/2015	06/04/2016
4	Universal Sampo General Insurance Co.Ltd.	Group Policy	Renewal	06/01/2014	06/01/2014	01/10/2013	30/09/2016
5	Liberty Videocon General Insurance Co Ltd	Group Policy	Renewal	09/08/2014	21/09/2014	27/07/2014	26/07/2016
6	Life Insurance Corporation Of India	Others (Pre-Insurance Medical Examination)	Renewal	21/06/2013	24/06/2013	24/06/2013	23/06/2016
7	L & T General Insurance Company Limited	Group Policy	Fresh	21/11/2015	21/11/2015	21/11/2015	20/11/2017

Date: 27/05/2016

Place: Noida

For and on behalf of Genins India TPA Ltd.


 Mr. M.R. Gupta
 (Name of Director)


 Mr. Rajbir Singh Makhni
 (Name of Director)